



# Community, Work & Independence, Inc.

## 2011 Goals

February 17, 2011

### 1. Explore options and develop plans to enhance CWI's services to our community.

#### Objectives for Goal #1

- Develop Aging/Dementia core competencies for staff.

### 2. Continue to optimize available resources to enhance CWI's effectiveness and efficiencies.

#### Objectives for Goal #2

- Explore reinvestment of current resources and infrastructure to better meet current and future needs.
- Continue to update quality improvement and corporate compliance policies and practices.

### 3. Improve workforce planning and development.

#### Objectives for Goal #3

- Evaluate recommendations for improving CWI compensation practices and implement as feasible.
- Continue to formalize and expand volunteer and internship efforts within CWI.

### 4. Continue to increase community awareness of CWI and its value to the community.

#### Objectives for Goal #4

- Continue preparations for CWI's 50<sup>th</sup> anniversary that will take place in 2013.
- Continue to explore options and develop recommendations to create a foundation and corporate advancement program to benefit CWI.

### 5. Modify CWI's current and future operations to ensure an ongoing balanced budget.

#### Objectives for Goal #5

- Align CWI's services and operations with changes in estimated revenues, especially cognizant of changes in NYS's adopted budget.